

## **Refund Policy**

Welcome to A.V.C. Polytechnic College! This Refund Policy applies to purchases made on our website and outlines the terms and conditions for requesting refunds.

### **1. Eligibility for Refunds**

1.1. To be eligible for a refund, you must meet the following criteria:

- (a) You have made a purchase on our website.
- (b) You request a refund within the specified refund period, as outlined below.
- (c) Your reason for requesting a refund falls within the scope of our refund policy.

### **2. Refund Period**

2.1. The refund period varies depending on the type of product or service purchased. Please refer to the specific refund period provided at the time of purchase.

### **3. Grounds for Refunds**

3.1. Refunds may be issued under the following circumstances:

- (a) The product or service you purchased is defective or does not function as described.
- (b) You are dissatisfied with the quality of the product or service.
- (c) The product or service does not meet your expectations.

### **4. Non-eligibility for Refunds**

4.1. Refunds will not be issued under the following circumstances:

- (a) You have changed your mind or no longer want the product or service.
- (b) You have already used or consumed the product or service.
- (c) The refund request is made after the specified refund period has expired.

### **5. How to Request a Refund**

5.1. To request a refund, please contact our customer support team via email at [avcp@yahoo.com](mailto:avcp@yahoo.com) within the specified refund period.

5.2. Your refund request must include the following information:

- (a) Your name and contact information.
- (b) Order number or transaction ID.
- (c) Reason for requesting a refund.

## **6. Refund Process**

6.1. Once your refund request is received and approved, we will process the refund within 5-7 working days.

6.2. Refunds will be issued using the original payment method used for the purchase.

## **7. Questions and Contact**

7.1. If you have any questions about our Refund Policy, please contact us at <https://avcpoly.com/contactinfo.html>.

By making a purchase on our website, you acknowledge that you have read, understood, and agreed to our Refund Policy. We reserve the right to modify or update this Refund Policy at any time without prior notice. Please review this policy periodically for any changes.